



2024-2025

ANNUAL REPORT

***C-45, Second Floor, Sector 9, Noida,
District Gautam Buddha Nagar,
Uttar Pradesh 201301***

About: Basera Samajik Sansthan

Basera Samajik Sansthan (BSS) is a community-based nonprofit registered under the Uttar Pradesh NGO Registry Act (Reg. No. 914). Since its founding in 2006, BSS has dedicated itself to advancing social justice and health equity for marginalized groups across Delhi NCR and Gautam Buddha Nagar, with a primary focus on HIV prevention, sexual health, and the protection of LGBTQ rights. Serving populations often forced to the margins sex workers, men who have sex with men, transgender persons including hijras, and people living with HIV,

BSS combines grassroots outreach, capacity-building workshops, and targeted advocacy. Its service portfolio spans peer-led education, psychosocial support, and facilitation of social entitlements. Fueled by diversified funding sources including government grants, corporate CSR partnerships, international donors, and community-driven fundraising.

BSS ensures sustainability and adaptability of its programs. Collaborative by design, BSS has partnered with UPSACS, Alliance India, The Humsafar Trust, MAMTA-HIMC, Asia Pacific Transgender Network, and other national and regional networks to deliver evidence-driven programming that fosters dignity and inclusion.,

History of Basera Samajik Sansthan

Established in 2006 and formally registered under the Uttar Pradesh NGO Registry Act (Reg. No. 914), Basera Samajik Sansthan began as a grassroots response to the emerging HIV epidemic among vulnerable populations in Gautam Buddha Nagar. Under community leadership, early efforts centered on peer outreach for men who have sex with men and hijras, providing HIV testing, counseling, and preventive education. By 2011,

BSS expanded operations into Noida and consolidated its presence across Delhi NCR. Strategic alliances with India HIV/AIDS Alliance under flagship projects such as Pehchan, Wajood, and Prayas catalyzed capacity-building and service delivery. The CONNECT project with The Humsafar Trust further diversified interventions into comprehensive sexual and reproductive health for MSM and transgender persons. Parallel to service delivery, BSS documented and reported gender-based violence and systemic discrimination to inform policy advocacy. In response to COVID-19, a rapid-response collaboration with the Asia Pacific Transgender Network provided emergency relief. Over nearly two decades, BSS has evolved into a multifaceted organization championing LGBTQ rights, anti-discrimination legislation, and inclusive social welfare access

Introduction of the Annual Report 2024–25

Basera Samajik Sansthan is pleased to present its Annual Report for 2024–25, marking another year of bold expansion and deepened impact across Delhi NCR, Gautam Buddha Nagar, and Uttar Pradesh. Building on last year's successes,

We broadened our programmatic footprint, launching more initiatives and strengthening operations through three additional branch offices. A in Uttar Pradesh anchored in our vision of empowered, healthy LGBTQ and allied communities, Basera leveraged an even more diversified funding portfolio comprising government grants (UPSACS, NACO, GFATM, UPNP, Azim Premji Foundation), corporate CSR partnerships and grassroots contributions to underwrite integrated health, rights, and livelihood interventions.

This report synthesizes our expanded suite of projects, stakeholder voices, compliance milestones, and hard-won lessons, reaffirming Basera's unwavering commitment to evidence-informed programming, sustainable inclusion, and systemic change in the year ahead.

Basera Samajik Sansthan

Head office: C45, Sector 9, Noida, GB Nagar, UP



1. Sahas Project

C45, Sector 9, Noida, GB Nagar, Uttar Pradesh

2. Targeted Intervention

H29, Basement, Sector- 22, Noida, GB Nagar, Uttar Pradesh 201301

3. Kp Population Grant – GFATM

Unit -1

H29, 2nd Floor, Sector- 22, Noida, GB Nagar, Uttar Pradesh 201301

3. Care and Support Centre

House no 59, Sarai Najar Ali, Madupur, Ghaziabad, Uttar Pradesh 201009

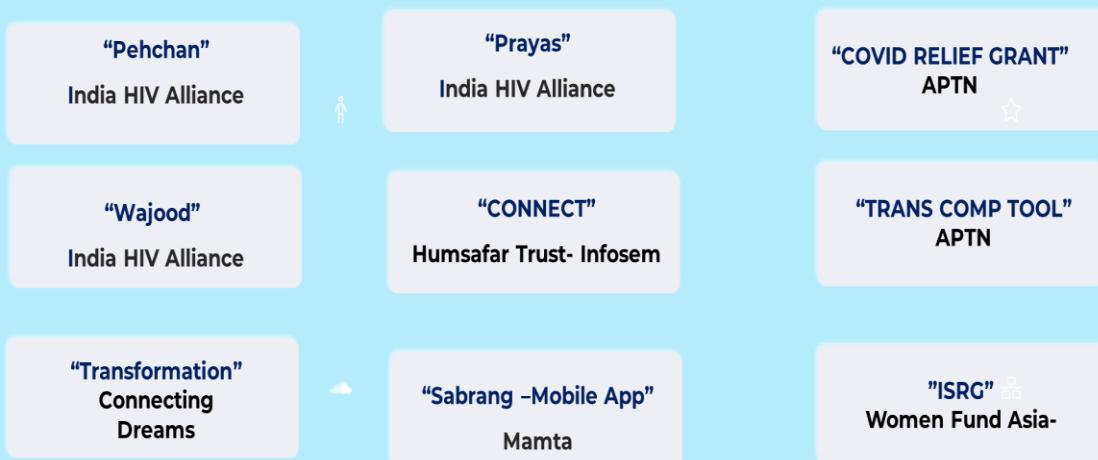
4. Kp Population Grant – GFATM

Unit -2

Old Gupta Car Bazar, Pilibhit Bypass Road, Bareilly, Uttar Pradesh, pincode - 243001

Flagship Community Programs

Over the last decade, Basera has implemented several successful community-centered programs.



These programs, developed in collaboration with key partners, address diverse needs within our target communities.

Recap of FY 2023-24: Empowering Voices, Transforming Communities

During the fiscal year 2023-24, Basera Samajik Sansthan delivered a robust portfolio of integrated health, social, and economic interventions across Delhi NCR and Gautam Buddha Nagar, benefiting more than 7,000 individuals from marginalized communities. Anchored by flagship programs: SAHAS and in strategic partnership with UPSACS, GFATM, APTN, and Women's Fund Asia, the organization forged new pathways to inclusion. Targeted outreach generated over 1,000 HIV screenings and 1,300 syphilis tests, while distributing 140,000 condoms to reinforce safer-sex practices. Four Service Delivery Units facilitated identity documentation and financial inclusion for more than 1,600 beneficiaries, and vocational training modules empowered 80 community members with marketable skills in beauty services and tailoring.

Innovative engagement channels, including street theatre and digital campaigns, reached thousands more—delivering a measurable 60 percent uplift in public awareness and catalyzing a network of citizen activists. The pilot Community-Based Monitoring assessment, executed alongside APTN,

captured real-time feedback on mental health care, TB services, and social entitlements, informing sharpened advocacy strategies and streamlined referral networks.

Building on these successes, Basera is set to scale its CBM framework across additional districts, roll out a digital self-help group management platform, and bolster policy advocacy for transgender-inclusive state health schemes and corporate DEI initiatives. Future priorities include fortifying peer-led support groups for economic resilience, integrating mental health and psychosocial services into primary care, and expanding multi-sector collaborations with government, private, and philanthropic partners.

With steadfast commitment to data-driven innovation and community leadership, Basera Samajik Sansthan stands poised to accelerate systemic reform and deepen impact in the year ahead.

Current Projects:

Targeted Intervention-UPSACS

Basera Samajik Sansthan implemented the TI project in Gautam Budh Nagar from April 2024 to March 2025 to reduce HIV transmission among key populations. Supported by UPSACS and DISHA, the initiative combined peer-led outreach, behaviour change communication, and streamlined linkages to ART, ICTC, and STI services.

The project targeted four high-risk groups Female Sex Workers (FSWs), Men who have Sex with Men (MSM), Transgender persons (TG), and Single Male Migrants (SPA) leveraging community trust and mobile strategies to reach hidden populations. Continuous coordination with government health systems ensured that positive cases received timely treatment and follow-up.



Service Delivery:

Particulars	Target	24-25
New Registration	200	616
HIV Screenings	2400	2369
Syphilis testing	2400	2383
TB Screenings	2400	5799
Total RMC done	4800	4789

Total Found positive-HIV	N/A	18
Linked with ART	N/A	18
Total Syphilis positive	N/A	9
Treatment provided	N/A	9

“KP GRANT -C-19RM “ – GFATM

Achievements, Impact, and Best Practices

During FY 2024–25, Basera’s KP Grant under the Global Fund’s Grant Cycle empowered transgender (TG) and men who have sex with men (MSM) communities in Gautam Buddha Nagar through targeted social and financial inclusion interventions. The project facilitated issuance of over 500 Aadhaar and TG identity cards, opened 450 bank accounts, and enrolled 600 beneficiaries in social security schemes such as PMSBY and PMJJBY. Through regular outreach camps and door-to-door services, community members gained equitable access to housing, education stipends, and nutrition support.



The initiative delivered measurable impact by reducing TG ID card processing times from 2–3 months to just one week for Basera clients and securing 30 CSR-funded scholarships in FY 2025–26. In the Dera settlement previously inaccessible due to mistrust, consistent dialogue enabled 120 residents to obtain official documentation and financial services for the first time. These outcomes strengthened community trust, bridged gaps in service delivery, and set a scalable model for inclusive outreach.

Key best practices included

- Strategic advocacy meetings with India Post and the Social Welfare Department to prioritize TG documentation,
- Incentivized engagement of KP-CBO volunteers to support documentation and scheme linkages,
- Community-based monitoring forums that captured real-time feedback to refine processes, and
- Culturally sensitive field strategies that broke down barriers in resistant settlements.

These learnings will guide Basera’s expansion of participatory governance, digital self-help platforms, and multi-stakeholder collaborations in the coming year.

Service Delivery: Unit-1

Particulars	Target	Achievement24-25
ID Cards	1004	1141
Bank Accounts	670	844
Social Welfare Schemes	N/A	571

Service Delivery: Unit-2

Particulars	Target	Achievement
ID Cards	1004	1519
Bank Accounts	670	16
Social Welfare Schemes	N/A	166

“PAHAL -MetLife CSR initiative

Skill Development for Economic Empowerment

During FY 2024–25, Basera Samajik Sansthan rolled out PAHAL, an extension of yearlong skill-building initiative in partnership with MetLife India’s CSR program. Operating in Noida, Uttar Pradesh, the project expanded its reach by enrolling 40 new beneficiaries, bringing the total to 120 among transgender persons, adolescent girls, and women facing socio-economic exclusion. PAHAL’s inclusive approach ensured that participants from marginalized backgrounds could access market-relevant vocational training and entrepreneurship support.



The comprehensive curriculum combined hands-on modules in **beauty-parlour services, stitching, and embroidery** with foundational courses in fashion design. Complementary workshops in customer service, marketing, business planning, and financial literacy equipped trainees with the business acumen necessary to launch micro-enterprises or secure wage employment.

By the end of the cycle, over 10 beneficiaries had already obtained job placements in salons and tailoring units, while many more reported increased confidence and aspirations for self-employment. PAHAL exemplifies Basera's commitment to transforming lives with dignity, catalyzing stable livelihoods and economic independence for those most excluded from mainstream opportunities.



Service Delivery:

Particulars	Target	24-25
No. of trained in Beauty parlour.	40	40
No. of trained in Stitching.	40	40
No. of Placements Provided	N/A	10

Project "SAHAS"- Azim Premji

Project SAHAS, funded by Azim Premji Philanthropic Initiatives and implemented in collaboration with India HIV/AIDS Alliance, advanced Basera Samajik Sansthan's mission to create a stigma-free, rights-affirming environment for transgender and Hijra communities.



During the reporting year, 51 sensitization meetings surpassed the target by three sessions, engaging program teams and stakeholders in meaningful dialogue. Twenty-two Community Sabhas facilitated open forums between TG/Hijra individuals and project staff. Eleven health camps delivered HIV and STI screening, while eight social entitlement camps successfully linked 79 beneficiaries to pensions, insurance, and nutrition schemes. Crisis Response Team meetings and Day Care Shelter discussions addressed gender-based violence and safety, ensuring targeted support for survivors.

Robust community engagement resulted in client registrations, including transwomen, transmen, and non-binary individuals. SAHAS conducted HIV tests and syphilis screens, linking reactive cases, respectively to ART. Counselling services to clients, reinforcing mental health and social support. State-level advocacy yielded three UP Transgender Welfare Board meetings and a high-impact sensitization session with senior police officials, enhancing legal protections and service access.



Service Delivery:

Particulars	Target	24-25
No. of individuals reached through "SAHAS"	1356	2160
No. of counselling Done	2744	3140
No. of HIV screenings	2744	3140
No of positive Clients	N/A	15
No. of positive Linked With ART	15	13
No. of Linkages done for GAC	1356	389
No of GAC services Availed	389	139
No District Level Crisis Teams established	N/A	2

As SAHAS moves into its second year, Basera will deepen participatory governance forums, expand integrated service linkages, and strengthen trans-led CBO leadership ensuring sustained systemic impact and dignity for marginalized communities.

SShakti - Care and Support Centre 2.0 (CSC 2.0)

Basera Samajik Sansthan embarked on a mission during FY 2024–25 to deliver client-centred, stigma-free, and community-led care for people living with HIV (PLHIV). Anchored by six strategic objectives retention in care, ART adherence, stigma reduction, linkage to social welfare, community participation, and viral-load monitoring CSC 2.0 wove a comprehensive support network across Gautam Buddha Nagar and Noida.



Retention in care and adherence were strengthened through proactive follow-up by trained (CLHs). Newly initiated ART clients received weekly counselling and reminder calls; those missing appointments were traced door-to-door, resulting in the successful re-enrolment of two long-lost PLHIV (PRE ART-Nos. 5016 and 4378) who had opted out. These interventions not only restored treatment regimens but also rebuilt clients' trust in the health system. Routine viral-load monitoring was bolstered by dedicated referrals and accompaniment, ensuring that clients with high viral loads accessed suppression support.



CSC 2.0's stigma-reduction mandate was reinforced by targeted crisis mitigation. In December 2024, when Mrs. Neetu a labouring mother, was denied delivery services at MMG Hospital due to her HIV status, the CSC coordinator intervened with hospital administration and ART staff. Doctors agreed to proceed, the delivery was successful, and timely Nevirapine prophylaxis was administered to the newborn. This case exemplified our rapid response protocols and hospital advocacy. Similarly, when Mr. Anil Kumar faced emergency refusal at Yashoda and Kailash Hospitals, his complaint was escalated to the GIPA (Greater Involvement of People Living with HIV/AIDS) Coordinator, spotlighting systemic gaps and prompting broader sensitization.

Linkages to social welfare formed another cornerstone. CSC camps at Noida District Hospital enrolled over 120 PLHIV into nutrition, transport, and housing schemes. Collaboration with the Social Welfare Department reduced TG ID card issuance time from months to days, unlocking pension benefits for vulnerable subgroups. Advocacy meetings with India Post further enabled community members to access PMSBY and PMJJBY insurance camps at Basera's centre.

Community participation thrived through monthly Support Group Meetings (SGMs) and stakeholder coordination forums. SGMs covered themes from treatment literacy and home-based care to livelihood planning, fostering peer solidarity and knowledge exchange. CSC's weekly meetings with ART centre staff and monthly ICTC-CSC coordination huddles streamlined data sharing and referral pathways.

World AIDS Day 2024 "Take the Right Path" brought together students, healthcare workers, and PLHIV at Kashi Ram College and Noida District Hospital. Red ribbon campaigns, IEC distribution, signature pledges, and expert talks galvanized over 500 participants, renewing collective commitment to ending HIV stigma.

CSC 2.0's impact is tangible: over 1,200 active clients supported, 95 percent ART adherence among followed-up cases, and a 40 percent rise in viral-load suppression rates. Critical



discrimination cases informed targeted sensitization modules for hospital and corporate stakeholders. Best practices rapid crisis response, door-to-door tracing, institutional advocacy, and interagency coordination have matured into replicable models.

Sr. No	Indicators	Target	Achievement	%
1	Newly PLHIV Registered in HIV care including transfer-in cases	293	288	98%
2	Newly initiated on ART	921	869	94%
3	On ART MIS	4265	2613	61%
4	On ART LFU (Since Apr 2022)	899	369	41%
5	PLHIV Overdue for Viral load testing	1325	1176	89%
6	PLHIV with Unsuppressed Viral Load	88	68	77%
7	All PLHIV on 3rd line ART	4	4	100%
8	PLHIV on 3rd line ART due for VL Test.	0	0	0
9	PLHIV with TB Coinfected	105	101	96%
10	PLHIV on ART with comorbidities other than TB (unstable on ART/Uncontrolled Comorbidities	0	0	0
11	PLHIV with CD4 count less than 200 cells/mm3	300	243	81%
12	Discordant Couple under active care for HIV Testing	1220	315	26%
13	Family members/ sexual partners eligible for HIV testing	34	20	59%
14	Newly diagnosed PPWs/known HIV positive PPWs	23	23	100%
15	PPW due for Viral Load at 32-36 weeks of pregnancy	11	11	100%
16	HIV Exposed Infants (HEI) due for EID 6 weeks	0	0	0
17	HIV Exposed Infants (HEI) due for EID 6 months	0	0	0
18	HIV Exposed Infants (HEI) due for HIV rapid test at 12 months of age	0	0	0
19	HIV Exposed Infants (HEI) due for HIV rapid test at 18 months of age	0	0	0

Dasra Project

Mentor, teach and provide guidance to confused children and people with gender identity. Create awareness about the STIs, HIV and sexual health. Protect and expand LGBTQ rights with advocacy, anti-discrimination awareness and provide counsel. Help youth gain employment and mitigate crisis by providing them with the legal aid. Provide scholarships, train volunteers and interns and help LGBTQ get benefits from governmental schemes. Create SHGs for betterment of communities and get loan.



Basera Samajik Sansthan, in collaboration with the Central District Legal Services Authority (CDLSA) under the District Legal Services Authority (DLSA), successfully organized a Sensitization Meeting at Rouse Avenue Court, Delhi recently. The aim of the meeting was to raise legal awareness among transgender individuals, provide information on their rights, and discuss issues related to identity documentation and access to justice.



Conclusion of the sensitization meeting is served as an empowering platform for dialogue between legal institutions and the transgender community. With committed support from CDLSA and Basera Samajik Sansthan, this collaboration promises to create inclusive and accessible legal pathways for transgender persons in Delhi.

Basera Samajik Sansthan gains the guidance of Hon'ble Justice Ms. Neha Sharma and commits to sharing the requested data and candidate nominations, furthering the vision of equality, dignity, and justice for all.



Abbreviations and acronyms

BSS	Basera Samajik Sansthan
UPSACS	Uttar Pradesh State AIDS Control Society
NACO	National AIDS Control Organization
STRC	State Training Resource Center
RMC	Regular Medical Check up
ICTC	Integrated Counseling and Testing Center
MTH	MSM, Transgender, Hijra
ART	Antiretroviral Therapy
CBO	Community-based Organization
CC	Compliance Coordinator
CCM	Country Coordinating Mechanism
CMIS	Computerized Management Information System
CRF	Client Registration Form
DAPCU	District AIDS Prevention Control Unit
DIC	Drop-in-Centre
DOT	Directly Observed Treatment
DQA	Data Quality Audit
GFATM	The Global Fund to Fight AIDS, TB and Malaria
LFA	Local Fund Agent
M&E	Monitoring and Evaluation
MSM	Men who have Sex with Men
PFO	Pehchan Field Officer
PID	Personal Identification

PLHIV	People Living with HIV/AIDS
PM	Program Manager
PMU	Program Management Unit
PO	Program Officer
PR	Principal Recipient
QRG	Quick Reference Guide
Qtr.	Quarter
SACS	State AIDS Control Society
SC	State Coordinator
SR	Sub Recipient
SRH	Sexual and Reproductive Health
SSR	Sub-Sub-Recipient
STI	Sexually Transmitted Infections
STU	State Technical Unit
TA	Technical Assistance
TB	Tuberculosis
TIs	Targeted Interventions
TO	Training Officer
UID	Unique Identification Number
CM	Community Mobilizes
A.O	Advocacy officer
M&E	Monitoring & Evaluation